



Implementing ML-Enhanced Prognosis Diagnosis and Medication (PDM) for Optimal Patient Care, Streamlined Clinical Management, and Empowered Healthcare Transformation

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ABSTRACT

Accurate and timely diagnosis is crucial for effective healthcare management. However, traditional methods often involve multiple consultations with different specialists, leading to delays and unnecessary costs. This paper proposes a novel application, Prognosis Diagnosis and Medication (PDM), designed to streamline the diagnostic process. PDM utilizes a decision-tree algorithm to analyse user-reported symptoms. This algorithm guides users through a series of questions and leverages the responses to predict a potential diagnosis and prognosis. Additionally, PDM recommends relevant specialists based on the identified disease domain and facilitates appointment booking. PDM offers a user-friendly and efficient approach to initial health evaluation. The decision-tree algorithm provides a structured framework for symptom analysis, potentially leading to faster and more accurate diagnoses. Further research is needed to evaluate the effectiveness of PDM in a clinical setting.

I. INTRODUCTION

The traditional approach to initial medical diagnosis can be a complex and time-consuming process[5,6]. Patients often lack the medical knowledge to self-diagnose accurately, leading to delays in seeking appropriate care. Furthermore, navigating the healthcare system to find the relevant specialist can be challenging.

Prognosis Diagnosis and Medication (PDM) addresses these challenges by leveraging artificial intelligence (ML) to empower patients and streamline the diagnostic experience. PDM utilizes a user-friendly interface to collect patient-reported symptoms. This data is then analysed by sophisticated machine learning algorithms trained on vast medical datasets. Through this analysis, PDM aims to provide patients with:

Potential Diagnosis Prediction: PDM offers an initial indication of the potential medical condition based on the user's reported symptoms. This information empowers patients with a starting point for understanding their health concerns.

Specialist Recommendation: Based on the predicted diagnosis, PDM recommends appropriate medical specialists relevant to the specific condition. This targeted approach facilitates a more efficient path towards definitive diagnosis and treatment.

Appointment Booking Integration: PDM seamlessly integrates with appointment scheduling platforms, allowing patients to conveniently book consultations with the recommended specialists. This feature expedites access to necessary healthcare.

PDM represents a novel approach to the diagnostic process, aiming to empower patients, optimize

healthcare access, and revolutionize the initial stages of medical care.

II. Problem Statement:

The current approach to initial medical diagnosis often relies on a series of in-person consultations with various specialists. This traditional method can be cumbersome and inefficient for patients, leading to delays in treatment initiation and wasted resources within the healthcare system. Several key limitations contribute to this inefficiency.

Firstly, patients frequently lack the medical expertise to accurately describe their symptoms. This can hinder a correct initial diagnosis by the healthcare provider. Secondly, navigating the healthcare system to find the appropriate specialist can be a complex and time-consuming process for patients. Finally, limited consultation times during in-person visits can restrict effective communication between patients and doctors. This can potentially lead to inaccurate diagnoses and the development of inappropriate treatment plans.

This research aims to address these limitations by developing and evaluating a web application (PDM) focused on streamlining the diagnostic process through patient-doctor chat and the utilization of artificial intelligence (ML). PDM will leverage a decision-tree algorithm trained on a comprehensive medical dataset to analyse user-reported symptoms. This ML-powered symptom analysis will guide patients through a user-friendly process designed to gather detailed information regarding their health concerns. Furthermore, PDM will incorporate a secure, real-time chat interface that facilitates direct communication between patients and doctors. This chat functionality will allow for the upload of relevant medical test results, further enhancing doctor-patient communication and enabling a more comprehensive evaluation. To further streamline the process, PDM will utilize the initial ML-driven diagnosis prediction to recommend relevant specialist doctors based on the suspected medical condition. Integration with existing appointment scheduling

platforms will enable seamless booking of consultations with the recommended specialists.

By focusing on these core functionalities, this research investigates the potential of PDM to revolutionize the diagnostic process. The ML-powered symptom analysis and chat interface are designed to empower patients to accurately articulate their concerns and receive efficient initial evaluations. Eliminating unnecessary in-person consultations has the potential to save both patients and healthcare systems valuable time and resources. Furthermore, the combination of real-time doctor interaction with ML analysis can lead to faster and more accurate diagnoses, ultimately resulting in improved patient outcomes.

III. Literature Survey:

The literature survey provides a comprehensive overview of the evolution and advancements in machine learning (ML) techniques applied to disease diagnosis and prognosis. The timeline spans from 2009 to 2023, featuring studies that explore various algorithms and approaches across different domains, including general diagnostics, healthcare, and chronic disease prediction[7,8].

[1]. In 2009, Pandian and Ali highlighted the significance of algorithms such as Principal Component Analysis, Independent Component Analysis, and Markov Models in addressing equipment and process faults, paving the way for future research in prognostic and diagnostic algorithms.

[2]. The year 2018 witnessed a survey by Kumari and Kishore, summarizing the landscape of ML applications in disease prognosis within the healthcare industry. This study emphasized the diverse range of ML algorithms employed for disease diagnosis.

[3]. Moving to 2020, Grampurohit and Sagarnal showcased the effectiveness of Decision Tree, Random Forest, and Naïve Bayes in disease prediction, achieving an impressive 95% accuracy. Similarly, Singh and Kumar in the same year found K-Nearest Neighbour (KNN) to outperform other

algorithms with 87% accuracy in predicting heart diseases.[3]

[4]. In 2021, Kumar et al. proposed an efficient automated disease diagnosis model employing Logistic Regression, C4.5, KNN, Artificial Neural Network, Random Forest, Gradient Boosting, and Adaptive Neuro-Fuzzy Inference System. The model consistently demonstrated strong performance with reduced uncertainty compared to several benchmark algorithms.

[5]. In 2022, Rashid et al. introduced an augmented ML approach for chronic diseases prediction, utilizing Artificial Neural Network (ANN) with Particle Swarm Optimization (PSO). Their model outperformed logistic regression, decision tree, random forest, deep learning, naive Bayes, SVM, and KNN.

[6]. The composition states in year 2023, with studies by Ghafar Nia, Kaplanoglu, Nasab, and Gaurav et al. Ghafar Nia et al. employed Deep Learning and Convolutional Neural Networks for accurate and fast image recognition in disease diagnosis. Gaurav et al. focused on human disease prediction, achieving 97% accuracy using Rainforest, Long Short-Term Memory neural network, and Support Vector Machine.

[7]. Collectively, these studies contribute to a theoretical framework that underscores the continuous evolution of ML techniques in disease diagnosis and prognosis, emphasizing the growing accuracy and efficiency of models across diverse applications and domains. The incorporation of advanced techniques such as deep learning and optimization methods reflects the ongoing quest for enhanced predictive capabilities in healthcare systems.

Year	Author	Title	Approach	Result
2009	Pandian Ali	Review of Recent Trends in Machine Diagnosis and Prognosis Algorithms	Principle Component Analysis, Independent Component Analysis, Markov Models	In order to address equipment and process faults, future research attempts to build prognostic and diagnostic algorithms.
2018	Marlin Joy Kumari, Prishna Shore K.V., IEEE	Prognosis of Diseases using Machine Learning Algorithms: A Survey		Summarized research in healthcare industry, applying various ML algorithms for disease prognosis and diagnosis.
2020	Neha Rampurohit, Hetan Agarnal	Disease Prediction using Machine Learning Algorithms	Decision Tree, Random Forest and Naïve Bayes	The algorithms attained 85% accuracy, indicating the importance of AI in the future.
2020	Archana Singh, Rakesh Kumar	Heart Disease Prediction Using Machine Learning Algorithms		Confusion matrix study confirms that KNN outperforms other algorithms with 87% accuracy in machine learning tests.

2021	Aresh Kumar, Ripendra Arayan Das, Deepali Gupta, Amali Gupta and Jati Bindra	Efficient Automated Disease Diagnosis Using Machine Learning Models	Logistic Regression, K-Nearest Neighbour, Artificial Neural Network, Random Forest, Gradient Boosting, and Adaptive Neuro-fuzzy Inference system.	The suggested model consistently demonstrates strong performance with reduced uncertainty, particularly when compared to LR, KNN, ANN, RF, B, and ANFIS.
2022	Anaid Rashid, Aaba Batool, Jungeu Kim, Muhammad Wasif Nisar, Amir Hussain, Apna Juneja and Riti Kushwaha	An Augmented Artificial Intelligence Approach for Chronic Diseases Prediction	Artificial Neural Network with Particle Swarm Optimization	Even AI techniques are compared with the proposed model, which is an ANN classifier with PSO-based feature selection: logistic regression, decision tree, random forest, deep learning, naive Bayes, SVM, and KNN.
2023	Afseeh Ghafar Ni Erkan, Aplanoglu, and Nasab	Evaluation of artificial intelligence techniques in disease diagnosis and prediction	Deep Learning Convolutional Neural Network	Supervised DL networks, such as CNN-based models, are used for accuracy and fast image recognition.
2023	J. Gaurav, A. Kumar, P. Singh, A. Kumari, M. Asar*, T. Suryawanshi	Human Disease Prediction using Machine Learning Techniques and Real-time Parameters	Random Forest, Long Short-Term Memory neural network and Support Vector Machine	Using a disease prediction system to automate the channelization of patients to specialists lowers medical access problems and achieves 70% accuracy.

Table 1. Literature Survey

IV. Objective

The objective is to create a healthcare web application leveraging ML models for enhanced patient-doctor interactions. For patients, the focus is on utilizing ML for symptom-based prognosis and diagnosis, facilitating seamless doctor selection, and streamlining appointment booking. Doctors benefit

from ML-driven insights, accessing patient data and efficiently managing appointments. Admins oversee database functions. The primary goal is to harness AI models to optimize healthcare processes, improve accuracy in prognosis and diagnosis, and foster efficient communication through real-time updates.

V. Software System Architecture

The proposed Prognosis Diagnosis and Medication (PDM) system architecture aims to be a web-based application that simplifies the initial stages of medical diagnosis[9,10,11]. This system can be broken down into several key components:

ML-powered Core: The heart of the system lies in the decision-tree algorithm. This AI component will analyse user-reported symptoms by referencing a vast medical knowledge base. The knowledge base stores information on various diseases, including symptoms, causes, treatment options, and relevant specialists[12,13].

Specialist Network: PDM will connect with a directory of medical specialists categorized by their area of expertise. Once the AI predicts potential diagnoses, the system can recommend relevant specialists from this directory.

Appointment Booking Integration: A key feature of PDM is the seamless integration with existing appointment scheduling platforms. This allows users to conveniently book consultations directly with the recommended specialists.

Secure Database: The system will require a secure database to store user data, including symptoms, predicted diagnoses, and any appointment bookings. Robust security measures, such as data encryption and user authentication, will be crucial to protect sensitive health information.

Here's how these components would work together:

Patients access the PDM web application and enter their symptoms through a user-friendly interface.

The decision-tree algorithm, trained on the medical knowledge base, analyses the reported symptoms.

Based on the analysis, PDM generates a list of potential diagnoses for the patient.

Leveraging the predicted diagnoses, the system recommends relevant specialists from the network directory.

Patients can then conveniently book appointments with the recommended specialists through the integrated appointment scheduling platforms.

By implementing this architecture with a focus on user experience and robust security, the PDM web application has the potential to empower patients, streamline the diagnostic process, and ultimately improve access to quality healthcare.

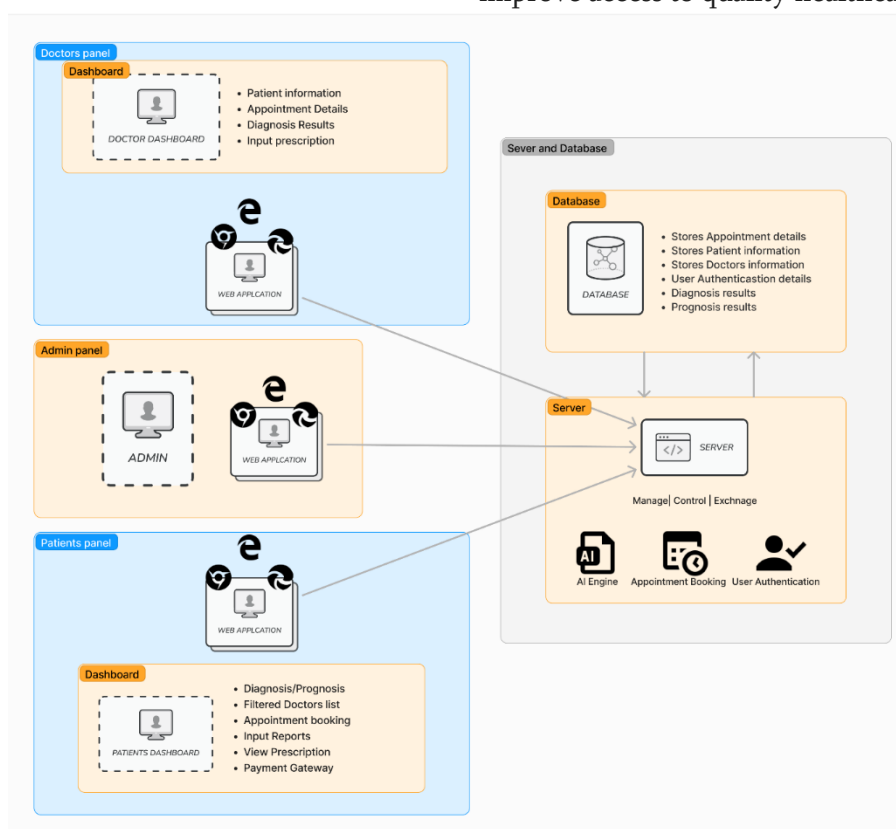


Figure 1. Software System Architecture

VI. Methodology

Methodological approach:

The development of the Prognosis Diagnosis & Medication (PDM) application stemmed from the need to address the gaps in healthcare accessibility and efficiency by leveraging technology. PDM was conceptualized to provide users with a user-friendly platform for symptom input, diagnosis, specialist recommendation, appointment booking, and feedback provision. The rationale behind PDM's creation was to bridge the gap between patients, healthcare providers, and medical services, ultimately enhancing healthcare delivery and patient outcomes.

1. Data Collection Methods:

Data collection for PDM involved a combination of qualitative and quantitative approaches to ensure the accuracy and comprehensiveness of the dataset. Initially, a pre-existing dataset from Kaggle was utilized as a foundation. Subsequently, to enhance accuracy, a new dataset was created comprising diseases, symptoms, and domains. This process involved qualitative methods wherein individual doctors from various specialties were engaged to contribute to the dataset. Each doctor was provided with a list of diseases, symptoms, and corresponding domains, and asked to fill out the information based on their expertise. This qualitative approach ensured that the dataset encompassed a wide range of medical conditions and symptoms, thus improving the model's predictive capabilities.

Analysis Method:

The analysis method employed for PDM primarily involved machine learning algorithms to process the collected data and make accurate predictions. Initially, multiple algorithms including Naive Bayes and Decision Tree were considered. However, after thorough evaluation, Random Forest emerged as the algorithm of choice due to its ability to handle large datasets, reduce overfitting, and provide high accuracy in disease prediction and prognosis. Random Forest was trained on the combined dataset comprising diseases, symptoms, and domains contributed by various medical specialists, ensuring a comprehensive and robust model.

Thematic Analysis of Tech Stack:

The analysis of PDM's tech stack involved a thematic approach to identify and present key components and technologies utilized in the development process. The thematic analysis focused on categorizing the various aspects of the technology stack into coherent themes, thereby providing a comprehensive overview of the tools and frameworks employed. The tech stack encompassed multiple thematic areas, including:

Frontend Development:

HTML, CSS, Bootstrap & JavaScript were used for development of dynamic web components, ensuring a seamless user experience across different devices and browsers.

Backend Infrastructure:

The chosen Platform is **Python**. The analysis highlighted the adoption of robust backend technology like **Django** to establish the foundational infrastructure for PDM. Django provided a secure and feature-rich framework for backend development, including database management and API integration.

Machine Learning Frameworks:

Thematic analysis identified the incorporation of prominent machine learning frameworks such as **scikit-learn** and **NumPy, Panda** for building and training predictive models within PDM. These frameworks offered a wide range of algorithms and tools for data preprocessing, model training, and evaluation, facilitating the implementation of advanced machine learning techniques for disease prediction and prognosis.

VII. Results and Analysis

The Results showed in this section is solely based on sample sets of input symptoms and sample sets of output (Disease and Domain)

The performance evaluation of the PDM application, utilizing Kaggle and real-time datasets, showcased varying outcomes across three distinct sets of data: set1, set2, and set3. In set1, consistent predictions of Dengue were observed from both Kaggle and real-time datasets, indicating the reliability of the PDM application for this disease. However, discrepancies

surfaced in set2 and set3. In set2, while the Kaggle dataset led to the diagnosis of Dengue by the PDM application, the real-time dataset resulted in the identification of Typhoid. Similarly, in set3, the Kaggle dataset led to the diagnosis of Typhoid, whereas the real-time dataset resulted in the detection of Irritable Bowel Syndrome (IBS). These variations highlight the influence of dataset source on disease predictions and underscore the necessity of incorporating real-time data into predictive modelling applications for enhanced accuracy and reliability.

To visually represent these findings, two bar graphs were generated: the first graph illustrates the comparison of disease predictions between the Kaggle and real-time datasets for each set of data, while the second graph depicts the comparison of confidence scores associated with these predictions. The bar graphs provide a clear visualization of the discrepancies in disease diagnoses and confidence levels between the two datasets, further emphasizing the importance of dataset selection and real-time data integration in improving the performance of the PDM application

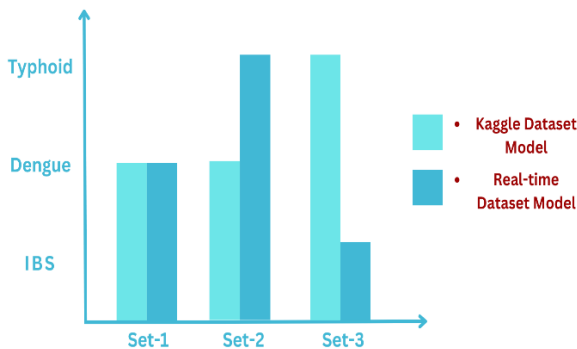


Figure 2. Comparison between Diagnoses from both Datasets

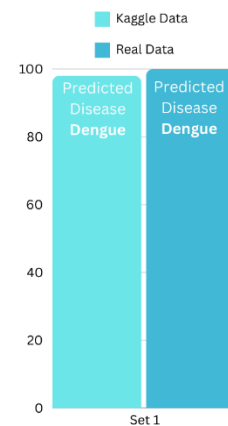
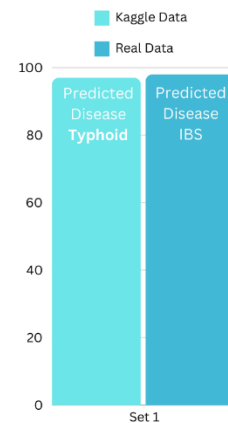
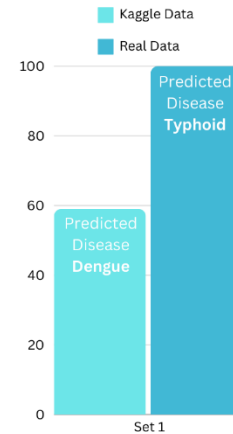


Figure 3. Comparison of Confidence Score of Diagnoses from both Datasets

VIII. Conclusion

In conclusion, the research paper has delved into the designing and implementation of a healthcare web application, unveiling a sophisticated system architecture that seamlessly integrates user interfaces, ML-driven modules, and administrative controls. The

user-centric design prioritizes patient engagement through features such as symptom input, ML-driven prognosis, and diagnosis, culminating in a streamlined process for doctor selection and appointment booking. The architecture ensures efficient management of patient data and appointments, ML insights for precise diagnoses. This holistic approach signifies the transformative potential of integrating ML technologies into healthcare systems, fostering improved communication, user satisfaction, and overall efficiency. This paper lays a foundation for future advancements and enhancements in healthcare delivery system.

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